



Schedule of Rates – Meter Charges

for 1st April 2020 to 31st March 2021

This Schedule of Rates lists the standard charges for services related to water meters. The amount you will pay will depend on the size of the meter required to serve your house/dwelling and the type of installation required. The average metered household customer will typically have a 15mm or 20mm water meter installed.

Survey Charges

Description	Standard Hours	Standard Hours Abortive Visit		Outwith	Outwith Standard Hours
				Standard Hours	Abortive Visit
Standard Survey	£111.10	£92.60		£146.20	£121.80
Complex Survey	Reasonable Costs Incurred	Reasonable Costs Incurred		Reasonable Costs Incurred	Reasonable Costs Incurred



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Description	Meter Size									Abortive Visit
	15mm	20mm	25mm	30mm	40mm	50mm	80mm	100mm	150mm	
Meter size										
ALL – Below ground dig-up & install ebco box + MSM meter in surfaced road	£1,005.71	£1,018.59	£1,112.21	-	-	-	-	-	-	£92.60
Repair/Replace – Above ground replace Helix 4000 mechanism	-	-	-	-	£296.08	£303.02	£369.32	£396.08	£422.84	£92.60
Repair/Replace – Below ground replace Helix 4000 mechanism	-	-	-	-	£316.01	£322.96	£389.14	£416.01	£442.67	£92.60



Meter accuracy test Charges

Description	Meter Size									Abortive Visit
	15mm	20mm	25mm	30mm	40mm	50mm	80mm	100mm	150mm	
Accuracy Exchange	£312.21	£348.15	£ 399.33	£449.16	£690.71	£747.26	£906.83	£973.46	£1,070.77	£92.60

We will add VAT at the standard rate to any charges made.

For further information on the charges related to larger meters please contact our **Customer Helpline** on **0800 0778 778**.

For more information about Scottish Water and our services please call our Customer Helpline on **0800 0778 778**.